



payroll HQ

PAYROLL  
SOLVED

## OUR NARRATIVE:



Delivering a fair days' pay  
for a fair day's work



Disrupting traditional systems  
and processes through the use  
of technology



Providing a compliant payroll  
environment to safeguard  
employee wellness & engagement



Changing social and  
employment structures

## AT PAYROLL HQ:

- We have a purpose that supports the financial wellbeing of Australian employees. To achieve this, we ensure employers pay their workforce accurately and fairly each pay day.
- Our talent is vitally important to ensuring fairness across the payroll environment, which is why we pride ourselves on investing and nurturing passionate individuals so they can grow, learn and be inspired.
- It's our responsibility to our Business Partners that we remove the risks associated with processing and managing payroll.
- We focus heavily on ensuring ongoing compliance and process efficiency for clients.

## OUR VALUES:

**Solution  
Focused**  
– Can Do

**Customer  
Focused**  
– For you

**Curious**

**In the Know**

**Fun**

# THE CONTEXT:

Companies are being held accountable for workplace law breaches, with a full range of enforcement options, including large fines for companies and individuals and litigation. Furthermore, the ever-increasing legislation around data privacy, data protection and cybersecurity add another layer of compliance that companies must navigate.



\*PwC 8th annual Employee Financial Wellness Survey

\*\* Commonwealth Bank - <https://www.commbank.com.au/guidance/newsroom/financial-wellbeing-goals-201704.html>

## OUR GOALS:

- Supporting employee financial wellbeing and Employer Brand Reputations by delivering a service that ensures working Australians get paid accurately and fairly on each payday.
- We are creating a supportive, thriving environment where passionate talent can grow, learn and be inspired.

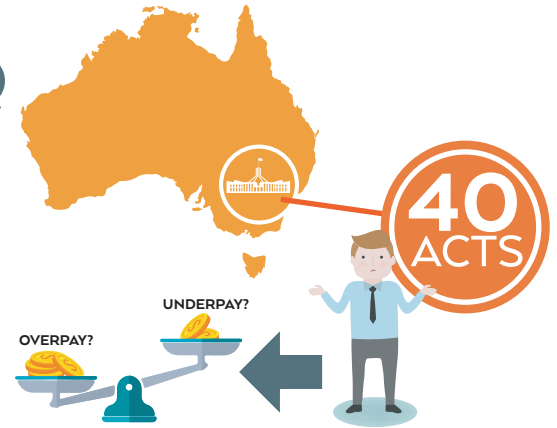
# WHY PAYROLL HQ

## COMPLEXITY

The Australian payroll industry is filled with complexity - there are more than 40 Acts of Parliament that regulate different aspects of the payroll process in Australia. We've seen this complexity can lead to non-compliance and underpayment of staff, as well as overpayments too; all of which end up costing the business financially and damaging its reputation.

## FUTURE-PROOFING

How customers and employees interact with brands is moving at an alarming rate, and your payroll function should not be left behind. A recent study (2019 Australian Payroll Association Benchmarking Report), shows that over 43 million payslips were processed using payroll platforms older than ten years old, an alarming time-period given the growth of business software used in other facets of a business. Up-to-date payroll software can minimise the time spent on repetitive tasks and increase efficiency and productivity innumerable ways. Payroll HQ is not a software provider. We remain technology-agnostic to utilise all available options for our client's individual needs



## EMPLOYEE-ENGAGEMENT

The quickest way to disengage your workforce is to not pay them on time or accurately. In-house yoga classes and flexible work-arrangements all help to pull star talent of course, but getting the payroll wrong can quickly see your talent go elsewhere.



Our service is a high-touch, **human-centric, customer-focused solution** that delivers an exceptional experience to business executives and employees.

This is achieved by an on-shore, qualified and dedicated payroll management team, resulting in your employees financial-wellbeing, workplace engagement and protection of hard-earned brand reputation.

## WHAT IS IT WE DO?:

We are not a technology company. We are a professional service provider with a total focus on delivering high quality, compliant, payroll management and processing services to Australian businesses.



# WHAT DOES PARTNERING WITH PAYROLL HQ LOOK LIKE:

## WE BECOME YOUR PAYROLL HQ

The solution completely removes the need for our Partners to retain payroll knowledge in-house, empowering our Partners to focus on delivering results that align with the organisations' overall strategic and financial objectives.

## ACCESS TO EXCEPTIONAL PAYROLL TALENT

The Payroll HQ Customer and Employee Experience is underpinned by a highly qualified team of payroll experts, qualified to a minimum standard of Certification IV in Payroll Administration. The Payroll HQ team is located on-shore and presents a wealth of knowledge covering Australian & New Zealand payroll legislation.



## RISK MITIGATION AND STRATEGY

We understand that payroll is your reputation on the line every pay cycle. Through a robust risk management and governance framework, aligned with strategic thinking, Payroll HQ delivers a tangible impact on your bottom line and importantly provides certainty around compliance.

## PARTNERS FOR TODAY AND TOMORROW

We are ready for new age workplaces. The Payroll HQ platform assists in automating and enhancing the employee experience, ensuring that our Business Partners are digitally switched on and ready to compete within evolving marketplaces.







**CONTACT DETAILS**

[hello@payrollhq.com.au](mailto:hello@payrollhq.com.au)

02 8096 9159